

Humanizing Corporations with Social Media

Industrialized

9 to 5

Command and control

Consumers

Publishers

Customers

Powerpoint

Excel

Position papers

White papers

Group think

Centralized

Gatekeepers

Human resources

Assembly lines

Spin

Modeling

Mechanical

Conservative

Protocols

Goliath

Humanized

24/7

Freely distributed

Producers

Composers

Citizens

TEDTalks

Info-graphics

Blogs

eBooks

Crowd sourcing

Collectives

Free range

Human relations

Dissecting attitudes

Flip

Mutation

Malleable

Liberal

Memes

David